THE RIGHT PLACE

Roles and Responsibilities

Health Literacy Team, Public Health Services	Lead Organisations	Local The Right Place Organisations	Staff and Volunteers
Manage and oversee The Right Place initiative	Champion and coordinate The Right Place in their community	Local organisations who agree to support The Right Place in their community	Staff and volunteers who play a key role in connecting community members
• Promote • Brand and trademark • Central point of contact for The Right Place enquires • Support and induct new communities • Support existing communities • Convene a statewide network of The Right Place communities • Develop and share support resources • Evaluate and review The Right Place with input from lead organisations • Aid in strategic direction	• Lead how The Right Place is implemented in their community • Review and evaluate the local program • Build and maintain partnerships • Recruit organisations to the local The Right Place network • Brief organisations on principles and how The Right Place works • Adapt and share The Right Place resources and approach to suit their community • Be a key contact for participating organisations	• Adopt The Right Place principles • Promote The Right Place • Support staff and volunteers • Participate in induction sessions • Display The Right Place promotional material • Contact the lead organisation for additional support when needed • Share experiences, feedback and insights about The Right Place	• Build your knowledge of local services • Help people with their needs by connecting them with services • Welcome people and put them first • Use local knowledge, contacts, and the quick reference guide to find the help people need • Check with services that they can help before sending someone to see them • Take part in training that will build your helping skills • Look after your mental wellbeing by seeking support when you are upset or have experienced a challenging situation